



AVIVA HEALTH

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NEWS RELEASE

FOR IMMEDIATE RELEASE

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Aviva Health Stands Up Respiratory Clinic for Patients Experiencing Symptoms of COVID-19

Clinic, along with addition of telehealth services, aimed at limiting unnecessary emergency department visits, preserving personal protective equipment

ROSEBURG, Ore. – Aviva Health has established a respiratory clinic for its patients who are experiencing symptoms of COVID-19, an effort focused on mitigating the unnecessary use of local emergency department capacity and preserving rapidly dwindling supplies of personal protective equipment (PPE) like masks, gowns, goggles and gloves.

Additionally, Aviva Health is now offering telehealth visits to its patients across Douglas County, giving them vital access to care during Oregon’s shelter in place order, a directive from Gov. Kate Brown aimed at flattening the curve of COVID-19.

“The respiratory clinic and telehealth services are two crucial steps Aviva Health is taking to combat the spread of coronavirus throughout Douglas County,” says Aviva Health Chief Operating Officer Edward Larsen. “These resources are crucial components of our efforts to ease demand for emergency department services, screen people who are symptomatic for coronavirus, and ensure patients who are well continue to receive the preventive care they require during the shelter in place order.”

The added benefit of these actions, according to Larsen, is conserving Aviva Health’s stock of PPE during a time when worldwide demand for protective medical equipment far exceeds supplies.

Patients who present with cough, fever or shortness of breath will be evaluated in the respiratory clinic and counseled on next steps, which could range from self-care at home

to a referral for COVID-19 testing available through Douglas Public Health Network. Aviva Health is not currently a COVID-19 testing site.

Aviva Health patients of all ages who are healthy and due for a well visit can use telehealth services.

“Telehealth services allow our patients who are in good health to continue receiving the preventive care they require without exposing them to the risk of mingling with individuals who are sick,” Larsen says.

To schedule a respiratory clinic or telehealth visit, please call (541) 672-9596.

Community members who have questions about or are concerned they have coronavirus should call the DPHN Coronavirus Hotline at (541) 464-6550. For more information, please visit www.aviva.health/coronavirus.

ABOUT AVIVA HEALTH

Founded in 1991, Aviva Health is an independent, board-governed, not-for-profit organization that cares for the people of Douglas County by providing high-quality, patient-centered, accessible and affordable medical, dental and behavioral healthcare, regardless of their ability to pay. As Douglas County’s only Oregon Health Authority recognized Tier 5 Patient-centered Primary Care Home, Aviva Health offers integrated services from eight clinic sites in Roseburg, Myrtle Creek, Sutherlin, Glide and North Douglas County (Drain), including a Teen Health Center located on the campus of Roseburg High School. In 2020, Aviva Health, in partnership with Mercy Medical Center, will launch the Roseburg Family Medicine Residency Program where physicians will train over a three-year period to provide exceptional clinical care to children and adults living in rural locations.